

## CLAIM AMENDMENTS

Claims 1 to 26, cancelled.

1           27.           (Original) A method of processing a web-based  
2 order for a consumer product, wherein the consumer product is  
3 ordered by a user via a web client from an e commerce web portal,  
4 and the consumer product is to be delivered to a collection point  
5 from a plurality of collection points, the collection points having  
6 geographically diverse locations, the method comprising:

7           receiving the order from the client for the item, wherein  
8 the order is received from the web client by a first server at the  
9 web portal;

10           identifying an first geographic address, the first  
11 geographic address corresponding to a residence of the user;

12           identifying a collection point for the delivery of the  
13 consumer product, wherein the collection point is selected from a  
14 collection point database, such that the collection point has a  
15 second geographical address, the second geographical address being  
16 within a pre-determined proximity of the first geographical  
17 address;

18            searching a courier database for a plurality of couriers  
19            which deliver to the second geographical address;  
20            for each courier of the plurality of couriers,  
21            determining a price for delivery of the item to the second  
22            geographical address by the courier;  
23            displaying a shipping options web page at the web client,  
24            the shipping options web pages listing the price for delivery of  
25            the item for each courier of the plurality of couriers.

1            28. (Original) The method of claim 27, wherein  
2            identifying the first geographical address includes searching a  
3            cookie on the web client, wherein the first geographical address is  
4            encoded in the cookie.

1            29. (Original) The method of claim 27, wherein  
2            identifying the first geographical address includes receiving the  
3            first geographical address by the first server at the web portal  
4            from a form on the web client.

1            30. (Original) The method of claim 27, wherein  
2            identifying the collection point further includes searching a

3 collection point database for the collection point.

1 31. (Original) The method of claim 30, wherein the  
2 collection point database is in communication with the web portal  
3 via the Internet.

1 32. (Original) The method of claim 30, wherein the  
2 collection point database is located on a second server at the web  
3 portal.

1 33. (Original) The method of claim 30, wherein the  
2 courier database is located remotely from the web portal and the  
3 collection point database, such that the web portal and the  
4 collection point database are in communication with the courier  
5 database via the Internet.

1 34. (Original) The method of claim 27, further  
2 comprising:

3 after displaying the shipping options web page, receiving  
4 an identifier for a courier from the plurality of couriers at the  
5 web portal from the web client.

1                   35. (Original) The method of claim 34, further  
2 comprising:  
3                   after receiving the identifier, scheduling a delivery for  
4 the item to the second geographical address by the identified  
5 courier.

1                   36. (Original) The method of claim 35, wherein the  
2 collection point includes a plurality of lockers, such that at  
3 least one locker in the plurality of lockers has dimensions  
4 sufficient to accommodate the item.

Claims 37 to 51, cancelled.